JINDAL COLLEGE FOR WOMEN

(Managed By Pragun Jindal Philanthropic Organization) Affiliated To Bangalore University, Jnanabharathi Campus & Naac Accredited Jindal Nagar, Tumkur Road, Bengaluru-73



STUDENT'S GRIEVANCE REDRESSAL AND COUNSELING CELL **ANNUAL REPORT** (2020-21)

The Re-Constitution of the Standing committee to handle the grievances of the students of Jindal College for Women is revised as follows with immediate effect and further orders:

Student Counselling / Grievances Redressal Cell

Sl.No.	Name	Designation	Department
1	Prof. Veena T	Chair Person	Principal
2	Mrs.Kodhai P	Secretary	Commerce & Management
3	Mrs. Veena K Anand	Member	Commerce & Management
4	Mrs. Komala J	Member	Commerce & Management
5	Mrs. Archana	Member	Commerce & Management
6	Mrs.Kathyayini R	Member	Computer Science
7	Dr. Anitha BG	Member	Science
8	Mrs. Sri Lakshmi BP	Member	Science
9	Mrs.Varsha Sharma	Member	Language
10	Ms. Nayana S	Student Member	B.Com
11	Ms. Hithiashi R	Student Member	B.Com
12	Ms. Mahalakshmi G	Student Member	BBA
13	Ms. Anusha C	Student Member	B.Sc
14	Ms. Anjali Yadav	Student Member	BCA

Grievance Redressal Procedure

The students may feel free to put up a grievance in writing and handover to the Faculty Member in charge of the Cell

Cell involves a process of investigation in which Students Grievance cell enquires and anaysis the nature and outline of the grievances in a confidential manner.

Matters are disclosed to only those, who have a legitimate role in resolving the matter

Final report based on grievance received and resolved will be submitted to the Principal and further course of action will be decided and the same shall be intimated to the students

The Grievance Cell will guarantee that the grievance has been properly solved in a fixed time limit provided by the cell

LIST OF ACTIVITIES:

- Guidance and counseling.
- Revision classes undertaken during offline sessions.

REPORT OF THE ACTIVITIES:

Guidance and counseling:

The novel corona virus (COVID-19) pandemic is a situation that is affecting Student's physically as well as psychologically. The pandemic has caused strong feelings such as sadness, fear, anxiety, helplessness, uncertainty, loss of interest and hopelessness.

The counseling cell intimated the faculty members to identify students who require help and conduct counseling sessions to boost up their confidence level.

Faculty in charge helped students to dissect their problems and help them figure out how to solve the problems on their own. In many ways, counseling helps to align everything into a place and shape students into responsible and confident adults.

The class teachers and concerned subject teachers counseled the students by giving tips to balance their own mental health and self care needs.

- To limit exposure to constant news updates (negative) and seek accurate information.
- To focus on getting enough sleep, eating healthy foods and practicing good hygiene.
- To focus on facts rather than fear, consider the most likely outcome rather than the worst possible outcome.
- To develop positive mindset.

Revision classes undertaken during offline sessions.

- The class teachers and concerned subject teachers recognized the students who were not able to attend the classes because of network issues and lack of handsets. They opted alternative means of reaching students by forwarding the recorded videos
- Students were given revision classes of different question papers during the offline sessions.



CONCLUSION:

The counseling cell provides a happy and comfortable environment for students to discuss their problems regarding their academic and social life. The students are helped to work through their problems, to develop self-awareness and overcome anxiety & stress.

PHOTO GALLERY:



